



2010 Annual Report Milwaukee Justice Center



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Letter from the Co-Chairs

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Dear Interested Donor/Contributor,

The Milwaukee Justice Center ("MJC") is already on pace to serve, astonishingly, more than 10,000 clients per year. It provides essential legal information and clinic counseling to people who would otherwise face the court system without any help. The phenomenon of so many people coming to our courthouse with legal needs, but no legal help, is not only truly unjust, it is also a major drag on the ability of our court system to function fairly and efficiently for all of us. The number of people already being helped by the MJC is all the more remarkable given the fact that we suspended fundraising two years ago in the face of the recession.

The MJC project was undertaken as a way to commemorate the Milwaukee Bar Association's 150th anniversary in the great tradition of the other essential pillars of the Milwaukee legal community started by the MBA a century or more ago—the Marquette Law School and the Legal Aid Society. We hope and believe that 100 years from now, MBA members will look back just as proudly at the creation of an enduring Milwaukee Justice Center.

As anyone who has volunteered at the Justice Center can tell you, we are doing wonderful things there, but at present we are working in borrowed space and we only have the funds to operate for a few more years. We critically need to establish an endowment to secure the operation of the MJC long into the future, and to enable it to make the physical improvements that will allow it to provide more and better services to Milwaukee's unrepresented poor. We received the exciting news very recently that the County is allocating space specifically for the Justice Center in the Courthouse—but that means we also need to raise money now to build the MJC the permanent home it needs.

If you can help us, please contact James Temmer, the Executive Director of the Milwaukee Bar Association, at (414) 276-5934 or simply send a contribution to the Milwaukee Bar Association Foundation at 424 E. Wells St., Milwaukee 53202. All contributions are tax deductible. Because the MJC was the featured project of our sesquicentennial, we have been asking Milwaukee lawyers to contribute \$150 per year for three years. We know that everyone's circumstances are different and we would welcome and honor any contribution that you could make.

Thank you for your interest in this truly wonderful project.



Michael Cohen, Co-Chair
Meissner Tierney Fisher & Nichols SC



Charles Barr, Co-Chair
Croen & Barr LLP



The Milwaukee Justice Center utilizes volunteers to address the unmet legal needs of Milwaukee County's low-income unrepresented litigants through court based programs and resources.



The Milwaukee Justice Center (MJC) is a volunteer based collaborative project between the [Milwaukee Bar Association](#), [Milwaukee County](#), and [Marquette University Law School](#). The underlying philosophy of the project is that unrepresented litigants have a fundamental right to access the justice system even if they cannot afford an attorney or do not qualify for legal aid.

Generally, individuals who earn more than 125 percent of the federal poverty guidelines do not qualify for free legal services. This means, in 2010, a single person earning more than \$13,538 or a family of four earning more than \$27,563 annually is considered ineligible for most free legal assistance. These families struggle to pay for basic necessities- rent, groceries and utilities. Thus, when faced with civil legal issues, many have no choice but to access the courts alone.

Self-help legal services are an essential component of an effective legal aid delivery system. With these difficult economic times, the demand for civil legal services is extraordinary. The legal aid organizations are overwhelmed and thousands of people are denied assistance every month. As such, the MJC strives to address the substantive and procedural barriers facing unrepresented litigants so that they can better navigate the legal system.

SELF-HELP DESKS:

Self-Help Desk volunteers assist unrepresented litigants with filling out forms, and provide step by step instructions for filing in family law, small claims and foreclosure cases. Service is provided on a first come, first served basis. Legal advice is not provided at the Self-Help Desks.

APPOINTMENTS:

Scheduled in one-half hour increments, unrepresented litigants meet with volunteers to complete divorce paperwork and foreclosure answers. Legal advice is not provided during appointments.

BRIEF LEGAL ADVICE & REFERRAL CLINICS:

The Marquette Volunteer Legal Clinic at the Milwaukee Justice Center is a free, walk-in legal information and referral clinic staffed by volunteer attorneys working with and supervising Marquette University law students. The Clinic's goal is to provide unrepresented litigants with basic legal information and appropriate referrals on civil legal matters. The Clinic does not take cases or represent clients in an ongoing manner.

WEBSITE:

The MJC website, www.milwaukeejusticecenter.com, was launched in October of 2010. Unrepresented litigants can find forms and filing instructions for divorce, child support, custody, small claims, foreclosure, landlord-tenant disputes, Chapter 128, and name change. The site also provides general information about the MJC, copies of annual reports, testimonials, and volunteer opportunities. There were more than 13,500 visits to the MJC website in 2010.

Value of Justice: By the Numbers

7,541 Clients Served

304 Number of Volunteers

2.2 Staff [▪]

7,058 Pro Bono Hours

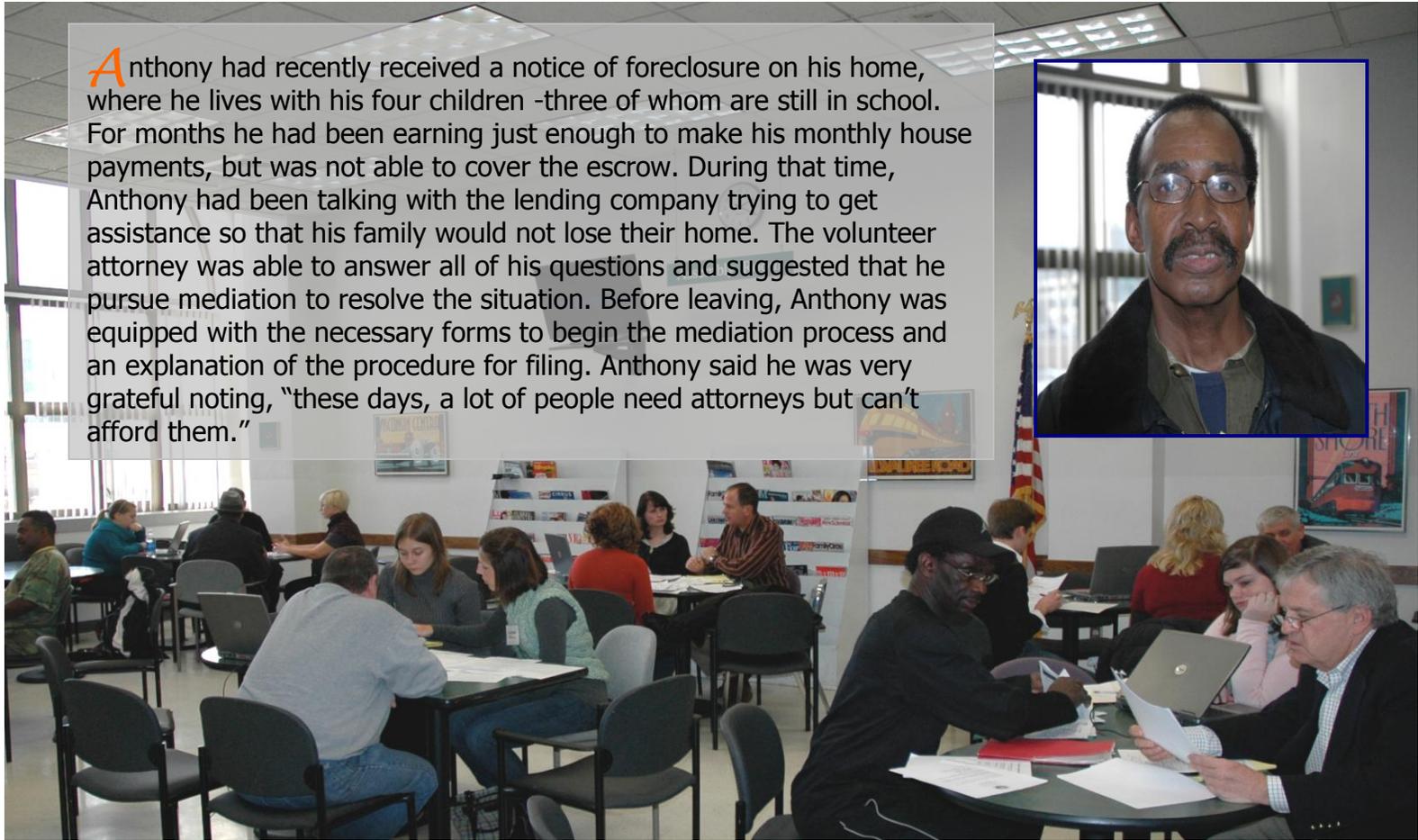
22.69 Average Hours per Volunteer

\$630,615 Value of Volunteer Service



▪ Staff is comprised of one Milwaukee Bar Association employee, one Milwaukee County employee and .2 Marquette University Law School employee.

Anthony had recently received a notice of foreclosure on his home, where he lives with his four children -three of whom are still in school. For months he had been earning just enough to make his monthly house payments, but was not able to cover the escrow. During that time, Anthony had been talking with the lending company trying to get assistance so that his family would not lose their home. The volunteer attorney was able to answer all of his questions and suggested that he pursue mediation to resolve the situation. Before leaving, Anthony was equipped with the necessary forms to begin the mediation process and an explanation of the procedure for filing. Anthony said he was very grateful noting, "these days, a lot of people need attorneys but can't afford them."



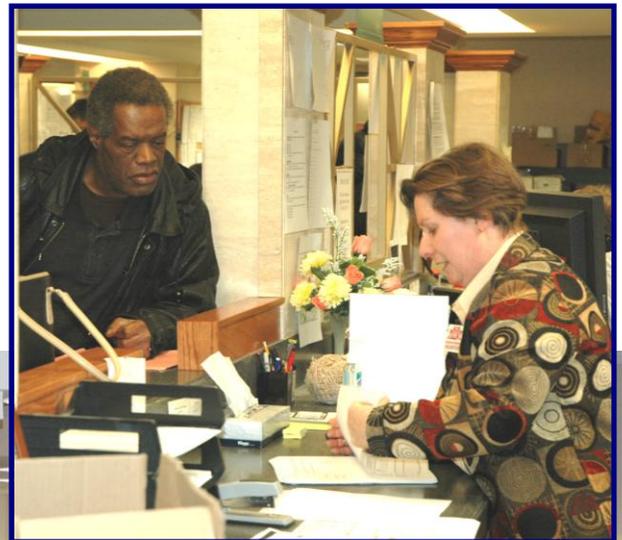
Tina needed assistance with a minor guardianship issue. Her great-grand niece needed a caretaker after her mother was sent to prison. Since the child's immediate family was unavailable, Tina stepped in to help. She came to the Milwaukee Justice Center frustrated because she needed to establish guardianship in order to provide her niece with necessary medical treatment. After working with the volunteers Tina said, "I got the help I needed. The attorney even used his cell phone to make a call for me to help me get this straightened out. The law student did the foot work for the attorney and was really helpful too."

Client Voices



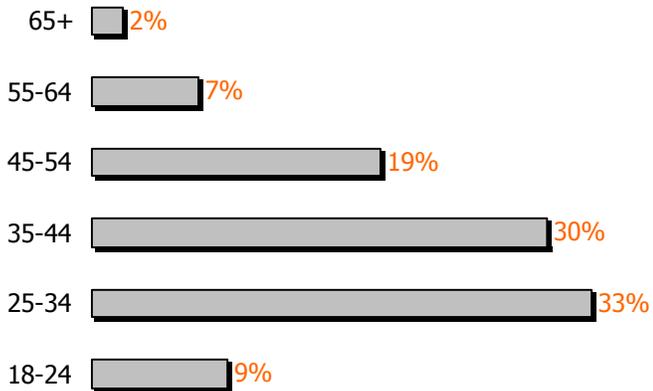
Jocelyn came to the Milwaukee Justice Center because she needed help understanding the process on becoming a legal guardian. Her 26 year old daughter lives with multiple sclerosis, and it is becoming increasingly difficult for her to communicate and care for herself. Jocelyn found the necessary forms online and tried to follow the instructions. However, the forms were hard to understand and left her confused. The volunteer attorneys at the MJC were able to go through the forms with her and answer all of her questions. Jocelyn said, "I feel more confident than when I came in." She thought she would be successful in getting guardianship of her daughter thanks to the help she received from the volunteers.

"I came here to get my child support reduced," said Grover. "I recently lost my job, and well, you know how that goes. The center was really great; they gave me the information I needed." - Grover

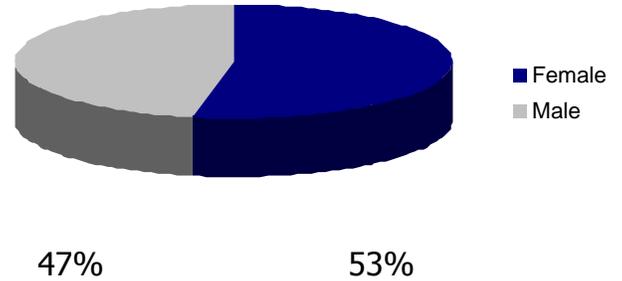


Self-Reported Client Statistics

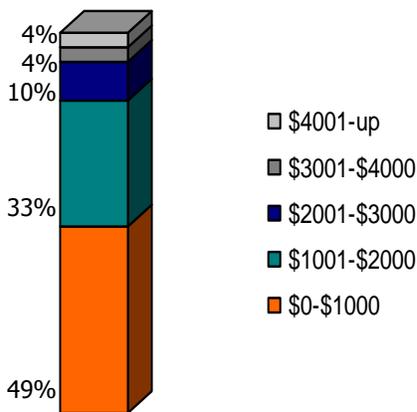
Age



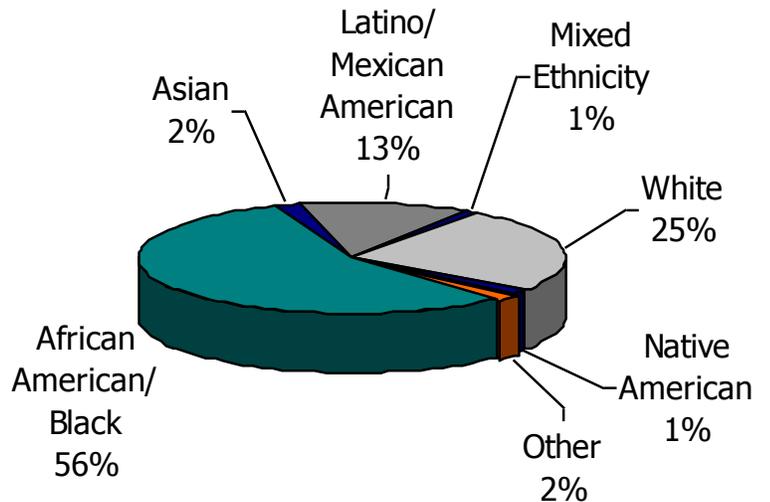
Gender



Monthly Income



Ethnicity



The MJC thanks Susan Grignon and Ellie Chavez of the Milwaukee County Clerk of Circuit Court's office for assistance with data management.

Clients Served by Zip Code

Zip Code	# of Clients	% of Total
53209	426	9.15%
53215	336	7.22%
53218	327	7.02%
53216	325	6.98%
53210	298	6.40%
53206	291	6.25%
53204	279	5.99%
53208	242	5.20%
53212	221	4.75%
53225	181	3.89%
53223	171	3.67%
53214	145	3.11%
53207	124	2.66%
53224	123	2.64%
53221	111	2.38%
53219	103	2.21%
53222	102	2.19%
53205	93	2.00%
53220	87	1.87%
53154	74	1.59%
53227	64	1.37%
53233	64	1.37%
53172	57	1.22%
53213	57	1.22%
53110	49	1.05%
53202	48	1.03%
53211	45	0.97%
53132	44	0.95%
53226	42	0.90%
53217	40	0.86%
53228	25	0.54%
53129	21	0.45%
53235	18	0.39%
53130	14	0.30%
53203	8	0.17%
TOTAL	4655*	

*66.18% of clients served, self-reported their Zip Code. Of those, 6.73% were from outside of Milwaukee Co.

The volunteer I dealt with at the Milwaukee Justice Center was tremendous. I almost hugged her. I know there are a lot of people like me who don't know where to start, but they made it simple and straightforward. They led me through the process and made it quick and painless. The MJC helped me understand the process and they explained it to me clearly. I wish that I had come here earlier.

- **Ron (53209)**

I came to the Milwaukee Justice Center for help with my Small Claims issue. The Clinic is very helpful and it is good that this is here for people. They made sure I was doing things right, and reassured me I had taken the right steps. If this service wasn't available, I am not sure who I would have asked for advice on this issue.

- **Donald (53215)**

When I couldn't remember information, the staff was compassionate and patient and still helped me through the process, treating me with respect. When I started I was very overwhelmed by everything I had to go through. The Milwaukee Justice Center gave me the help I needed.

- **LaDonna (53216)**

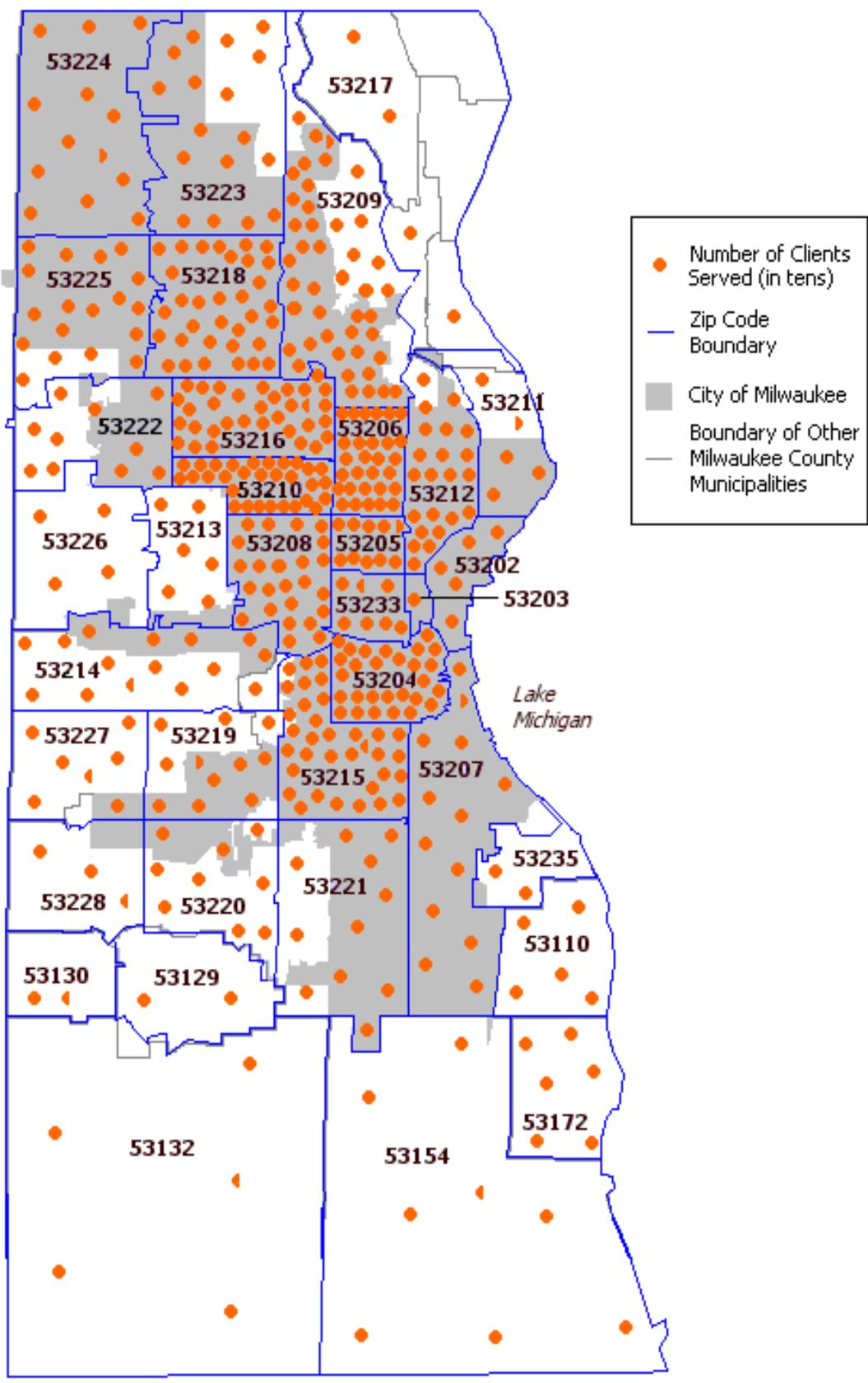
While I was sick in the hospital my landlord moved me out of my house without my permission. I wasn't sure what to do about it, and the people here at the clinic helped me. Without this service I would have been in bad shape because I didn't have any other option, and couldn't afford an attorney. I am grateful for the Milwaukee Justice Center because nowadays it seems you can't get any help without dropping money.

- **Wayne (53204)**

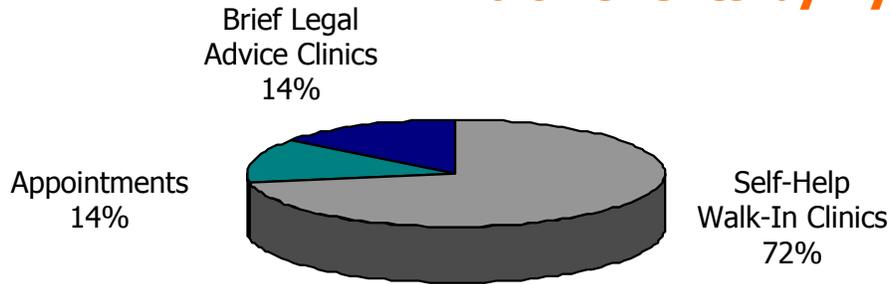
We are very pleased with the work the Milwaukee Justice Center does. They are very professional, and took our problem seriously. We are not sure we would have been able to get help anywhere else because when you are going through a foreclosure you don't have extra money to hire any attorney. It is nice to be able to get some direction, and avoid the legal maze. We appreciate that there are people out there offering honest legal advice, and truly trying to help.

- **Paul & Monica (53211)**

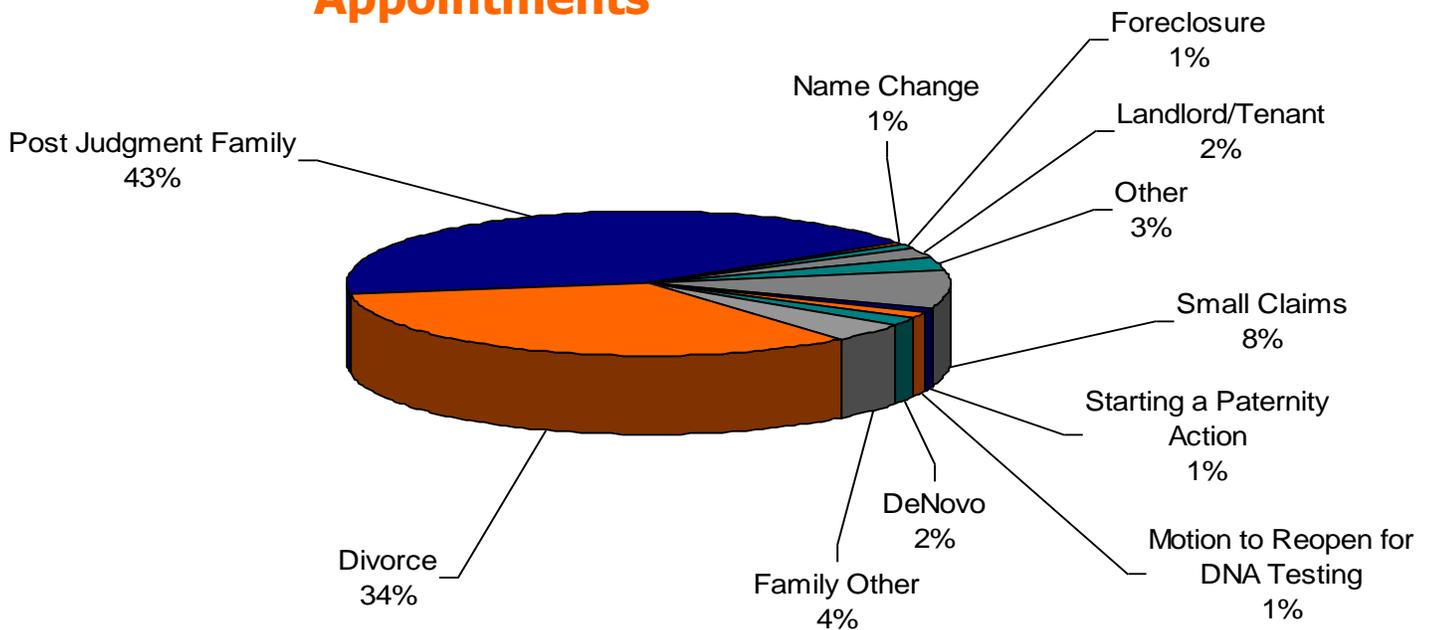
Client Density Map by Zip Code



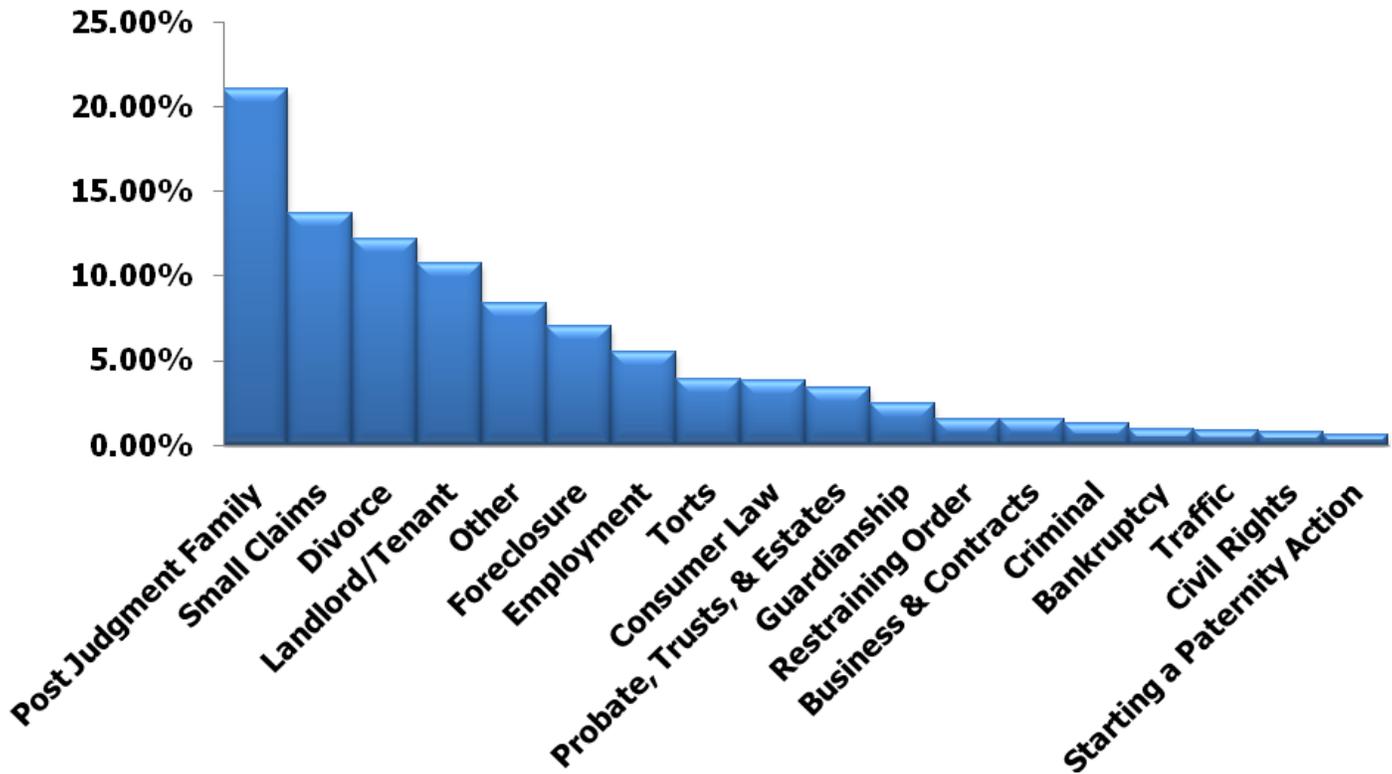
% of Clients by Type of Service



Substantive Areas of Law for Self-Help Desks and Appointments



Substantive Areas of Law for Brief Legal Advice & Referral Clinic



Atty. Matthew Kurlinski of Michael Best & Friedrich LLP and Marquette University law student, Heidi Gabriel, assist a client in the Brief Legal Advice & Referral Clinic.



Attorney Bryan House is a partner at Foley & Lardner LLP, and has been a volunteer at the MJC since Foley & Lardner LLP began sponsoring the Thursday Brief Legal Advice & Referral Clinic. House said, "Volunteering here is so different from my normal practice of securities enforcement and litigation for mostly large companies. In my job I don't always get as much one on one contact with clients as I would like. Clients here need help on basic, everyday issues-- things many of us take for granted like housing and childcare. It is easy to help because you don't have to be an expert; you have resources and law students to help you. In addition, I see the immediate impact of my help and the gratitude on the faces of people we help. For example, I helped someone with a small claims case for half an hour, and we know that in just a few days or maybe even that day, they will benefit from what we did here in the clinic." Of his

volunteering experience House said, "it can be up and down, and sometimes it can be emotional and exhausting, but it can also be extremely gratifying. This is especially the case when someone comes in with a big stack of papers, and you can pick out that one little nugget, that one paper, that will help them. After volunteering, I often go home and tell my wife about what I did that day that might make a difference in someone's life."

"I have been fortunate enough to be part of both the MJC's Self-Help Desks as well as the Brief Legal Advice & Referral Clinic. Both initiatives provide an incredible opportunity for Milwaukee attorneys to give back to this community."

***-Atty. Andy Monfre
Quarles & Brady LLP***



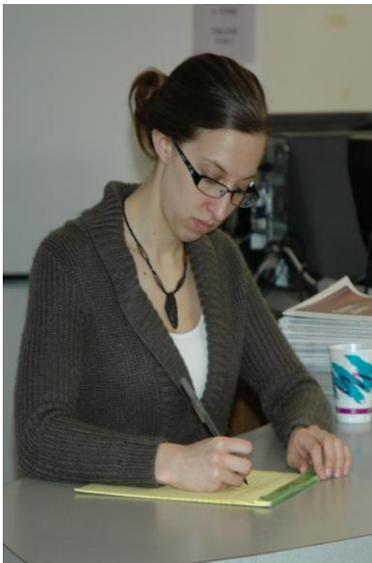
First year Marquette University law student, Elliott Thron, volunteering in the MJC Family Law Self-Help Desks.



Attorney Micaela Levine is distressed by the growing apathy towards the needy members of our community. "There were more services for indigent people in 1977 than there are today. It's not popular to help the poor." As an attorney she understands that "running a law firm can be so expensive that the cost is passed on to clients." Therefore, with no

assistance, people with limited incomes are simply unable to access legal advice. From Levine's experience poverty tends to coincide with a wide range of complex legal issues compounding need for legal assistance. She worked at other legal clinics for a number of years before finding her way to the Milwaukee Justice Center six years ago. She continues to volunteer at MJC because she finds it to be an effective and positive force in addressing the legal needs of the community. On a personal level, she "feels that her strengths are utilized" by MJC's clinic. Levine is able to take cases predominantly in her area of expertise, family law. As a result, she feels confident that she is effectively helping the clients she sees. Furthermore, during her time at the MJC she has seen that the "clinics have worked very hard to streamline their services and process." Levine said, "the students have been tremendously helpful" in assisting the attorneys, but in return Levine believes "they learn a lot from the experience."

Attorney David Hanson has been practicing at Reinhart Boerner Van Deuren S.C. for almost twenty years, specializing in intellectual property and civil litigation. On his first day volunteering in the clinic he sat across the room from Attorney Stephen Jacobs, a senior partner at Reinhart. "The client Steve was working with might be described as looking a bit 'rough,'" said Hanson. "But I saw Steve giving his full attention to the client, listening to his story with the same focus I've seen him give his clients at our firm. The client sitting there probably didn't know he was talking to a guy who has practiced law more than 35 years, but he did know the guy across the table was listening to him, trying to help. It was inspiring to watch. I wanted to try to do the same for the clients I worked with in the clinic." Atty. Hanson said of working outside his practice area, "I think often there is a feeling that as an attorney you are only useful in your area of specialization. I think that is wrong. I found volunteering in the clinic that the legal experience you have gained during your career is surprisingly applicable outside your area of specialization."



Jamie Pfeiffer, an undergraduate intern from the University of Wisconsin-Milwaukee, supports the administrative staff at the MJC. "Interning at the MJC has opened my eyes to the dire need for legal assistance in my community. Many of the people the MJC assists simply have no idea where to start. It feels good to volunteer for an organization that reaches out to these people and enables them to realize their rights."

"I am happy our firm is a part of this project. I found you don't need to be an expert in all areas of the law. With just a basic understanding of the issues you can really help people. I think we are making a big difference."

***-Atty. Claude Krawczyk
O'Neil, Cannon, Hollman,
DeJong & Laing S.C***

Travis Schreurs, a third year law student at Marquette University Law School, volunteers with the MJC because he believes in the mission of helping those in need. "I don't think people realize how many people out there need legal help." He sees this opportunity as mutually beneficial for both the clients and the volunteers. Not only is Schreurs able to help the clients who come in, but he finds volunteering is a great way to gain practical experience as well. "Volunteering in the clinic constantly exposes you to new things, and provides you an opportunity to work with an attorney," said Schreurs. "It feels good to know you are able to help, and it is really rewarding to see the client you are working with breathe easier at the end of the session."



Law Student, Travis Schreurs, volunteering at the MJC.



Attorney Steve Strye is an attorney at O’Neil, Cannon, Hollman, DeJong & Laing S.C. who started volunteering at the Milwaukee Justice Center in 2010. When his firm announced they would be staffing one MVLC at the MJC Brief Legal Advice & Referral Clinic a month, Strye thought, “it would be a very worthwhile and satisfying opportunity to help others.” Strye said that volunteering at the MJC has given him the opportunity to work on “very different kinds of cases and issues. I normally work on complex litigation matters.” Of his experience Strye said, “I have found that the people I have assisted are extremely appreciative, and being able to solve their dilemmas gives me a different kind of satisfaction than a regular day at the office.”

Stacie Lamb is a third year law student at Marquette University Law School, and volunteers her time at both the MJC’s Self-Help Desks and Brief Legal Advice & Referral Clinic. She first got involved with the MJC after attending an info session on campus, “Marquette really promoted the idea that pro bono volunteer work is important” said Lamb. She was intrigued by the opportunity to learn about the paperwork and filing process, and about the experiences people go through when trying to access the legal system. “I think this experience, specifically learning how to translate legal jargon into lay terms, will be helpful when working with future clients.” Overall Lamb said, “it has been an extremely positive experience. People appreciate that you are there, and that you will give your time to help them through the process. Oftentimes people simply appreciate that you listen to them. Volunteering at the MJC gives you an opportunity to learn how to deal with a large range of people. If you are looking for a volunteer opportunity, and want to give back to your community this is a great option.”



Marquette University law student, Stacie Lamb, volunteering at the MJC Self-Help Desks.



Attorney Elizabeth Haas is an associate attorney practicing complex business and antitrust litigation at Foley & Lardner LLP. Although Foley & Lardner LLP offers many different pro bono opportunities, she was drawn to the MJC because “it was a regular commitment.” “As a litigator,” Haas said, “I can use my skill set to some extent, even if the substantive issues we deal with in the Clinic are different. That being said, “Volunteering at the MJC is an entirely different experience from my regular “day to day” experience at the office,” said Haas. “I am often presented with issues I do not see in my regular practice, but I am comfortable addressing these issues because the Clinic has a lot of resources and the staff has collective knowledge that really helps.” Foley & Lardner LLP has been staffing the Thursday Clinic since April of 2010 and Haas has been a volunteer since the beginning, “I like it. The clients we see have real issues and we can often help develop a game plan within 30 minutes. Volunteering here has an instant impact on the clients; it is a very worthwhile pro bono experience.”

Our Partners, Donors & Volunteers

The Milwaukee Justice Center is a working reality because the project's partners, volunteers, donors and friends share a common goal: to increase access to justice for all of Milwaukee's residents. The Milwaukee Justice Center thanks our partners, volunteers and major sponsors.



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Attorney Ernesto Romero volunteers at the MJC Brief Legal Advice & Referral Clinic.

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Kauser Razis
Meghan Refinski
Erica Reib
Erik Reichertz
John Reid
Luke Ripp
Samantha Rueden
Eric Schaefer
Steffanie Schaff
Kristen Scheuerman
Lisa Schlieben
Travis Schreurs
Joseph Schuster
Steven Scott
Heidi Ship
Kurt Simatic
Rose Simon
Caitlin Snyder
Megan Sorey
Nicole Standback

Cassandra Steele
Hope Sterken
Mitchell Stock
Pamela Stokke-Ceci
Elaine Streng
Mark Suhr
Steven Swenson
Charles Szafir
Rebekah Thigpen
Andrea Thompson
Kristyanne Thompson
Ian Thomson
Elliott Thron
Kyle Tompkins
Joe Trawitzki
Anne Walsh
Katherine Weston
Matthew Westphal
Danielle White
Nichole Willette
Heather Willick
David Wimmes
Danica Zawieja
Nicole Zey
Lauren Zwirlein

Paralegals

Emily Anderson
Jane Benesh
Deanna Christman
Margaret Cory
Diane Eisen
Jean Fredricks
Jane Garcia
Kaytie Tobias
Lisa Malcore
Jenelle McKinley
Michelle Priby
Yvonne Scott